



SERVICE BULLETIN



WORLDLAWN POWER EQUIPMENT, INC.
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Bulletin Number: SB1405
Date: 2/20/14

Product Affected: WS2265BSE, WS2475BSE, and WS2690BSE Snow Blowers

Situation: We received several field reports describing a premature failure in the rubber on the friction disc.

Solution: We worked with our supplier and changed the material composition of the rubber. We also changed the design to combine the rubber wheel and the metal disc into one part. Should someone attempt to order the old disc or rubber wheel they will be sold the assembly.

Required Action: Should you have a unit exhibiting the conditions as noted above you may install the new components and receive warranty reimbursement.

Parts Required: Model WS2265BSE and WS2475BSE
1. S222165 Friction Wheel Assembly (qty 1 per unit)
Model WS2690BSE
1. S262415 Friction Wheel Assembly (qty 1 per unit)

Warranty: Warranty will cover the cost of the parts and labor to install them.

Note: We also received feedback from our customers that the new friction disc also improves the reverse operation of the units.